University of California ~ Effort Reporting System Customization Guide

Release 8.2 October 16, 2007

Application Technology Services Information Resources & Communications Office of the President

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Introduction

The Effort Reporting System was designed to be configurable and customizable to support the specific needs of each installation. In preparing to customize the system, it is useful to review the types of configuration and customization that might be needed for a particular installation.

Configuration

Configuration means changing system behavior by modifying one or more options that are provided by the application configuration file. Configuration can be done by the installer or a programmer after installation. For ERS, configuration is accomplished by editing settings in the application configuration file *ERSConfig.XML*

Customization

Customization means changing the system "look and feel" by modifying the fonts, colors or graphics used for the web application. This process is commonly known as "skinning". Customization may be done by a web designer or HTML programmer. This task requires editing CSS files, possibly editing HTML or JSP files, creating new graphics and installing these modified objects in the appropriate application folders.

Modification

Modification means changing the system behavior by modifying source code. This type of customization will require Java programming skills and the changes are introduced by editing source code, recompiling and redeploying the application in WAR format. In order to modify the ERS source code, the installation must establish the required development environment with all of the products described in the "ERS Software Specification" document.

Configuration File: ERSConfig.XML

The ERS configuration file contains parameters which control the behavior of many aspects of the Effort Reporting System. It is a structured XML document that will allow the installer to set up the Effort Reporting System to meet installation specific needs.

The root element of this document is the "Configuration" element. The "root" element (Configuration) is only mentioned in the first entry.

Throughout this section, the element descriptions will use a dotted notation to refer to the subelements. For example, an entry in the XML file with the following structure: <GlobalItems><ApplicationBaseURL>XXX</ApplicationBaseUrl></GlobalItems>

will be shown as:

GlobalItems.ApplicationBaseURL with a supplied value of: XXX

Configuration Element	Supplied Value	
Description		
Configuration	url=http://www.ucop.edu	
<string> the URL of the campus</string>		
	campusName=UC Office of the President	
<string> text name of the campus</string>		
GlobalItems.ApplicationBaseURL	http://localhost:8080/EffortReporting	
<string> URL of index.jsp for the application</string>		
GlobalItems.TrainingBaseURL	http://localhost:8080/EffortReporting/Trainin g	
<string> URL of Training website for linking from onli-</string>	ne help	
GlobalItems.SupportEmail.Name	Effort Reporting System	
<string> text Name of the Support Email User</string>		
GlobalItems.SupportEmail.Address	ersadmin@ucop.edu	
<string> Email Address of the Support Email User</string>		
AccessControl.Authentication.internal-authentication	true	
whether the authentication method used is internal (true) or external (false)		
AccessControl.Authentication.external.token-key-name	username	
Name of the fields in the HTTP request object that contains the identity strings to pass to a custom UserContext builder. This element may be repeated for as many authorization tokens as are needed.		
AccessControl.Authentication.external.error-redirect- url	Test	
a URL to which the user will be redirected in the event of an authentication validation failure in the custom UserContext builder class (only used in externally authenticated instances of ERS)		
AccessControl.Authentication.external.signou- redirect-url	Test	
a URL to which the user will be redirected when clicking any "Sign Out" link in the application. (only used in externally authenticated instances of ERS)		
AccessControl.Authorization.internal-authorization	true	
whether the authorization method used is internal (true) or external (false)		
AccessControl.Authorization.decentralized- administration	false	

bescription whether the desentralized security administration features are enabled (true) or disabled (false) AccessControl.Authorization.authorization package dat.ucop.ers.access Gatringp package name containing authorization classes AccessControl.Authorization.authorization classes AccessControl.Authorization.authorizer-mgr-package edu.ucop.ers.access accessControl.Authorization.authorizer-mgr-package dedu.ucop.ers.access accessControl.Authorization.authorizer-mgr-package accessControl.Authorization.authorizer-mgr-package accessControl.Authorization.authorizer-mgr-class UCOPAuthorizerManagerTmpl accessControl.Authorization.myrreport-authorizer dedu.ucop.ers.access accessControl.Authorization.myrreport-authorizer dedu.ucop.ers.access accessControl.Authorization.myrreport-authorizer dedu.ucop.ers.access accessControl.Authorization.myrreport-authorizer dedu.ucop.ers.access accessControl.Authorization.myrreport-authorizer du.ucop.ers.access accessControl.Authorization.myrreport-authorizer du.ucop.ers.access accessControl.Authorization.myrreport-authorizer du.ucop.ers.access accessControl.Authorization.myrreport-authorizer du.ucop.ers.access accessControl.Authorization.myrreport-authorizer du.ucop.ers.access accessControl.Authorization.myrreport-authorizer acdu.ucop.ers.access accessControl.Authorizatio	Configuration Element	Supplied Value	
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AccessControl.Authorization.authorization classes AccessControl.Authorization.authorization classes AccessControl.Authorization.authorizer-mgr-package edu.ucop.ers.access AccessControl.Authorization.authorizer-mgr-class UCOPAuthorizer AccessControl.Authorization.authorizer-mgr-class UCOPAuthorizerManagerImpl AccessControl.Authorization.authorizer-mgr-class UCOPAuthorizerManagerImpl AccessControl.Authorization.mgr-report-authorizer- utop.ers.access AccessControl.Authorization.mgr-report-authorizer- utop.ers.access AccessControl.Authorization.mgr-report-authorizer- utop.ers.access AccessControl.Authorization.mgr-project-authorizer- utop.ers.access AccessControl.Authorization.mgr-project-authorizer- utop.ers.access AccessControl.Authorization.mgr-project-authorizer- utop.ers.access AccessControl.Authorization.mgr-project-authorizer- utop.ers.access AccessControl.Authorization.mgr-project-authorizer- utop.ers.access AccessControl.Authorization.mgr-project-authorizer- utop.ers.access AccessControl.Authorization.mgr-project-authorizerManager edu.ucop.ers.access AccessControl.Authorization.mgr-project-authorizer- utop.ers.access AccessControl.Authorization.mgr-project-authorizer- utop.	whether the decentralized security administration feat	ures are enabled (true) or disabled (false)	
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	link will be passed two parameters, the employee ID for		
		smtp.ucop.edu	

Configuration Element	Supplied Value	
Description		
<string> The hostname of an SMTP server that will acce</string>	pt mail from the application server.	
Notification.MailAgentHeader	Windows Eudora Version 6.1.2.0	
<string> An RFC 2821 Mail User Agent acceptable to the</string>	SMTP server from above.	
Notification.AdministratorName	Effort Reporting System	
<string> The text Name portion of the email address fr</string>	om which notifications are sent (From:)	
Notification.AdministratorEmail	ersadmin@ucop.edu	
<pre><string> The actual email Address of the email User fr intended recipients do not consider this a SPAM from a</string></pre>		
Notification.Reminder.RDUE	15	
<pre><number> This parameter defines the number of days pri reminder notification will be sent to the ER coordinat notifications of this type from being sent.</number></pre>	or. A value of -1 will prevent reminder	
Notification.Reminder.CDUE	10	
<number> This parameter defines the number of days pri reminder notification will be sent to the PI. A value this type from being sent.</number>		
Notification.Reminder.ODPI	5	
<pre><number> This parameter defines the number of days aft notification will be sent to the PI. A value of -1 wi from being sent.</number></pre>	er the certification due date that a reminder ll prevent reminder notifications of this type	
DatabaseConfiguration.PropFiles.PropFile	hibernate.base.properties	
<string> Common Hibernate configuration properties use</string>	d by all databases.	
DatabaseConfiguration.PropFiles.PropFile	hibernate.tst01.properties	
<string> Specific Hibernate configuration properties u management system. Note that the PropFiles items are</string>		
DatabaseConfiguration.MapFile	mappings.xml	
<pre><string> A list (in xml format) of Hibernate class map databases. A copy may be used to test a new mapping.</string></pre>	ping files (HBM xml). Shared by all DBMS and	
Utility.fau-formatter.package	edu.ucop.ers.utility	
<string> name of the package that contains the FAU for</string>	matter class	
Utility.fau-formatter.class	FauFormatterAdapter	
<string> name of the class used to format the FAU in a</string>	way that makes sense to a particular campus.	
Branding.BrandDelimiter	/campus/brand/	
<string> The string that will be replaced in Tiles def</string>	initions with the CampusBrand below.	
Branding.CampusBrand	/campus/generic/	
<pre><string> The replacement values to be used for brandin elements.</string></pre>	g the web pages with the local campus page	
Constants.Classname	edu.ucop.ers.ERSConstants	
<pre><string> The name of the class that will be used to load constants into the application context during application server initialization for the web application.</string></pre>		
Externalized.Strings.FileName	ExternalizedStrings.xml	
<pre><string> Identifies an XML file that contains customiz web application.</string></pre>	able string literals for various parts of the	
Options.allow-save-out-of-balance	False	
Web application option that controls whether an out of (false) be saved to the database.	balance effort report can (true) or cannot	
Options.search-fund-tab-visible	True	

Configuration Element	Supplied Value	
Description		
Web application option that controls whether the fundi	ng source search tab is displayed.	
Options.search-alt-tab-visible	True	
Web application option that controls whether the alter	nate projects search tab is displayed.	
Options.search-primary-filter3-visible	False	
Web application option that controls whether the third project search tab.	filter field is visible on the primary	
Options.search-alternate-filter3-visible	True	
Web application option that controls whether the third project search tab.	filter field is visible on the alternate	
Options.co-pi-only-my-projects	False	
Web application option that controls whether "My Projects" includes reports when a co-PI is present on the sponsored project. False means that all projects will appear on both the PI and co-PI "My Projects" list. True means that when a co-PI is present on the project, the report will not appear on the "My Projects" list for the PI - only for the co-PI.		
Options.show-perm-icons	True	
Web application option that controls whether the authorization icons (edit and view) appear on the report list. Turning these off will result in considerable performance gains when loading report lists.		

Customization / Branding / Skinning

Overview

The ERS application was designed so that the look of the application could quickly and easily match the established web style of each deploying campus.

There are basically four things that can be customized, campus headers and footers, CSS, graphics, and HTML.

Headers and Footers

Campus specific headers and footers are defined in files separately from the main content of the ERS application. This allows you to completely replace those files with our own files and have almost no impact on the structure of the application.

CSS

CSS is used to define the look, and to a certain extent the layout, of ERS. With a little ingenuity you could even design your own tabs and buttons.

The cascading style sheets are structured so that you can override the default styles for the application in your own CSS file and never touch the default styles. This makes it easy to maintain your campus styles and see what new styles you need to update when the application is updated.

Graphics

Graphics used in ERS are stored in campus specific folders. This will allow you to maintain your own folder and see what changes are made to the default (generic) folder when the application is updated.

Note: since dimensions are declared for graphics in the HTML source, if you diverge from the default size of an image, you will need to modify the HTML source to correctly render the image. Specifying image dimensions allows the browser to more quickly render an HTML page, although this improved performance may be negligible with fast processors and broadband network connections.

HTML

The actual HTML structure of the application should not need to be modified in order to brand the application for your campus. However, if you need to change the structure of the pages, for the most part you can. It is not encouraged for reasons that we will discuss later, along with giving you some strategies to do so effectively and safely.

Getting Started: Setting up a Campus folder

In order to make ERS easy to customize and easy to upgrade later, we have engineered the application to use a special "campus" folder that will contain your headers and footers, your style overrides, and your graphic files.

This allows you to easily switch back and forth between your instance of the application and the generic instance. This is useful when debugging your campus customization and is also very useful when upgrading ERS with a new version, since you can use the changes to the generic folder as a template for the changes that you need to make to your own folder.

Note: There isn't an override scheme for applications HTML files. HTML changes are done right in the source. For that reason, changing HTML is much more difficult to maintain when a new version of the application comes along.

We've also provided you with a sample campus folder called *ucop*. The ucop folder was used during development to test our customization scheme and may not be completely up-to-date. However, we felt that it does provide and interesting example of a campus customization.

Setting up a new campus folder

Inside the */ campus* directory, you will find two folders, *generic*, and *ucop*. Duplicate the *generic* directory.

Rename the duplicate directory to some useful name such as the name or initials for your campus.

Once you set up the new directory, any changes to headers, footers, CSS or graphics should be done in this folder.

Modify settings

Once you set up the new directory, you need to make one small modification to *ERSConfig.xml* for the application to start using your campus folder.

In *ERSConfig.xml* replace the word *generic* in the following XML with the name that you gave to your campus directory. (Do not modify the *BrandDelimiter* line.)

Restart your server and you're ready to develop your own customized ERS application.

A Customization Strategy

We suggest that you customize your instance of ERS in the following order: headers and footers, css, graphics, and finally, and only if absolutely necessary, HTML.

Note: While it may be tempting to just make changes to the CSS and .jspf files outside of your campus folder, doing so will make it more difficult to keep your installation up-to-date.

Headers and Footers

Whether you're making minor modifications to the header and footer provided or you're completely replacing the provided header and footer with your own, the process is pretty much the same. Simply edit or replace the content of the current header and footer files.

Self-contained headers and footers or wrapper

Your headers and footers can be self-contained or can act as a *wrapper* for the rest of the application. You must decide whether you want to have your headers and footers to be self-contained or have them wrap the main content.

Self-contained headers

With self-contained headers and footers, the tags for each section are complete; the header or footer could stand on its own and be valid XHTML. The header section, footer section, and main section each have their own styles defining their width and position on the page. If done correctly, they'll all line up and look right.

Wrapping headers and footers

Wrapping headers and footers give you slightly more control over the layout of the page by using the header section and the footer section to *wrap* the main section that contains the application.

The header initiates the wrapper div and the footer closes it.

Widths and positioning on the page is controlled by the wrapper – the enclosed elements are contained and constrained by the wrapper.

Note: According the Struts documentation, you're supposed to close all tags within a given file, so we're officially cheating when we do this. But if done correctly it doesn't break anything and it buys us a lot of control.

Liquid vs. Fixed Width Layout

While not strictly a header and footer issue, this is a good place to talk about liquid verses fixed-

width layout. Liquid layouts resize as the user resizes the browser. Fixed-width layout, as the name implies, have a fixed width. Both styles have their advantages and ERS supports both. Which one you choose will depend mostly on preference or precedence.

The generic layout is fixed width. To change your layout to liquid, you'll want to change the width attribute for the wrapper element to a percentage instead of a pixel width.

<div< th=""><th colspan="2">/ id="wrapper"> <div id="header"> </div></th></div<>	/ id="wrapper"> <div id="header"> </div>	
	<div id="main"></div>	
<th><div id="footer"> </div> v><!-- end of wrapper--></th>	<div id="footer"> </div> v> end of wrapper	

Exercise

If you're not sure what we're talking about here, just try this simple exercise:

1. Start up your server and open your instance of the ERS in a browser.

<div id="header"> </div>	
<div id="main"></div>	
<div id="footer"> </div>	

- 2. Sign-in to the Report List view.
- 3. In your editor, open the file styles.css in your campus folder, and change the line width: 740px; to width: 97%;, Save and refresh the page.
- 4. Now, try resizing the browser, and notice that the content of the page resizes with the browser.

Customizing the default header and footer files

You can modify the header and footer files pretty much anyway you like as long as all of your changes are self-contained to the header and footer files.

If you're doing a very light customization, you may want to just edit the header and footer files that are provided; change the colors, add your own logo, etc. If you would like to add links to the header file to other online campus resources, there are already some commented out links in the default header file.

Styles for the header and footer files

The styles for the header and footer provided can be found in the *styles.css* file in your *campus* folder. The styles in this file define only the header and footer and the wrapper div for the application.

To link to a different style sheet, such as a style sheet already in use at your campus, modify the stylesheet reference link in *campus/<yourcampus>/head_tags.jspf*.

```
k href='<html:rewrite page="/${campusBrand}styles/campus_styles.css" />'
rel="stylesheet" type="text/css" media="all" />
```

CSS

This guide assumes that you already know a fair amount about CSS; how it works and why it good. If you need a refresher course on CSS, you might start with: http://www.mako4css.com/Basics.htm, or http://www.cssbasics.com/.

ERS contains some very complex styling. We're not claiming that it's the "be all and end all" of CSS design – there were a lot of changes and modifications that crept into the styles that could have been more artfully done. However, we've attempted to follow a best practices approach to CSS while also making it easy for each campus to have a high-level of control when customizing the look of ERS.

The tools mentioned above, especially the Firefox *View Rendered Source* extension, will help you identify how the styles are applied to each element.

Note: As you make changes to the CSS, make sure to check your changes in the live application with both IE and Firefox.

CSS Structure: How to override our styles with your styles

In CSS, styles cascade from enclosing element to enclosed element. However, you can also think of styles as cascading through the various CSS documents and style declarations that are applied to the page. Just as you can declare a style to a parent element and then override that style with a style attached to a child element, you can also declare a style for an element in one style sheet and then override that style in another style sheet, on the actual page or element.

This is the hierarchy of the css files attached to every page in ERS.

<your campus CSS file for your chrome>
ers_styles.css :the bulk of the ERS CSS is here
campus_styles.css :but you'll modify it here

Editing CSS

Approach modifying the styles from the outside in, starting with enclosing elements (parents) and then modifying the styles attached to child elements, starting with the body and working your way inward to the smaller more localized elements on the page.

Another reason to start with enclosing objects is that an element on a page may have the same class or id as a similar element on a different page. However, because of styles applied to the enclosing element the styles applied any given element may look and behave quite differently from page to page.

The best way to learn is go in and make changes. Go ahead, be bold! Make a change and then quickly take a stroll through the app to see if your change has had the effect that you expected. You can always rollback to a previously saved version.

Tricks

Image references in the CSS files

In order to have image references in the CSS reference image files inside your campus folder, all image references are declared in the campus override CSS file in your campus folder, and not in the main CSS file. There is a comment calling this out wherever it happens.

IE Hacks

Not all CSS standards are implemented exactly the same way from browser to browser. Luckily, with most modern browsers, CSS Level 2 for XHTML documents is implemented pretty consistently. However, there are a couple of styles that are modified to support quirks in Microsoft's Internet Explorer.

There are a number of techniques to apply different styles for different browsers. Each technique has its advantages and disadvantages, and its supporters and detractors debating *ad nauseam* in the blogsphere. We have chosen to hide styles from IE using a child selector, ">".

```
Example
/* Text Buttons */
span.textbutton {
    position: relative;
    top: -2px;
    border: black 1px solid;
    padding: 0;
    margin: 0;
}
/* selector hack to hide from IE */
html>body span.textbutton {
    padding: 1px 0px 2px;
    top: 0px;
    font-size: 12px;
}
```

The child selector is part of the <u>W3 CSS2 specification</u>. Conveniently, IE does not support the child selector and thusly ignores any CSS statements defined in this way.

There is a danger that some day Microsoft will release a version of IE that will support this part of the W3 specification. However, it is hoped that they will clean up their CSS bugs at the same time.

A few other CSS files

There are a couple of other CSS files that you will need to know about.

Printing styles are defined in **/styles/ers_print.css**. You can also override printing styles in your campus_styles.css file using the @media print declaration.

The styles for the tooltip style popups are declared in /styles/nicetitles.css.

Graphics

Your graphics in your folder

All the graphics files for ERS are in the images folder inside the campus folder that you set up. You can easily change the look of your application by replacing or modifying these images.

Sizes

However, don't change the size of a particular graphic element unless you have to. Most of the images in the source are specified with height and width attributes to increase performance. If you change the size of an image, you will need to change it's size in the source.

HTML

Changing the HTML really should be done only in the last resort. Changing the HTML in the source files must be done with great care since it may change the behavior of the page. And, changes to source will need to be resolved each time the application is updated.

Hide don't delete fields

When changing HTML on pages that use forms, do not delete any fields, as these fields are referenced by the application both in the Java and, in many cases, by the JavaScripts on the page. Missing fields will result in errors. To remove a field, change the type of the field to hidden. In most cases this is done by changing the struts tag from html:text to html:hidden. You may also need to attach a default value to the hidden field as well in order to pass the right value to the application.

Comment, Comment, Comment

Don't forget to comment your changes to the source. Use a standard format and a key word in your comments so you can easily search for them when doing updates.

Example: <%-- CHANGE 2/17/06 Eli: Changed case of field value to upper --%>

Test

I guess it goes without saying that any change that you make, you should test thoroughly. Make sure to test in all the browsers that you plan to support.

Campus Folder Management

The customized campus folder must be stored within the application directory structure so that the customized UI elements can be served by the application server or web server. The method of deploying the campus folder varies depending on the application server product in use. In general, it is important to note that the installation of new ERS releases in the form of WAR files will recreate the entire application directory structure, which will erase the campus folder. Campuses should develop a protocol for backing up this folder and restoring it after installation of a new ERS WAR file. The folder may be manually recopied after WAR file deployment or the folder could be placed in a standalone JAR file and deployed using the application server deployment tool after the ERS WAR file is redeployed.

It is also possible that a release of the Base ERS system could add new elements to the campus folder, or change existing elements. These changes will be noted in the release letter but will require analysis and comparison of the skin elements in the campus folder, to insure that new and changed elements are applied to a custom campus skin.

Authentication

Authentication in ERS is the process of making the decision whether a user can access the web application.

ERS supports two modes of authentication, Internal and External. As released, ERS is configured to use internal authentication.

Internal Authentication

Internal authentication uses an application login page, and compares the entered user ID and password against an application table, ERSUser. The user interface supports user-requested password resets via email, and the System Administration module also allows a password to be reset by a central administrator.

After the login page validates the user's password, it constructs an object known as a UserContext. This object contains information about the logged in user, such as their user ID, full name, email address and employee ID among other items. This object is central to the operation of the web application and is required to be present for all application users.

External Authentication

An external authentication mechanism may be used for ERS. The login process would be managed by another application which would have responsibility for user ID and password verification.

Using an external authentication mechanism requires that the authenticator fulfill several responsibilities prior to attempting to access ERS on behalf of their user. These are:

1. implement a campus-specific UserContext builder class

The custom UserContextBuilder class must retrieve user attributes and populate the appropriate UserContext fields. This class is invoked from the ERS authentication servlet filter. The builder class must also make the determination whether the User is authorized to access ERS.

2. provide an "error URL" to which user will be redirected if authentication fails

If the UserContext is null or otherwise invalid, ERS will not allow access to the application and will redirect to the provided error URL.

3. provide key name of the request parameter that contains an authorization string.

The custom UserContextBuilder will likely need to get one or more tokens or strings that have been built by the campus authentication process to represent the user's identity. The builder class would perform validation of these strings and translation of these strings into user attributes that can be used by the application. ERS expects that the authorization tokens or strings can be accessed through the HTTP request object. This approach supports the use of a form field or query string as the mechanism for passing the authorization strings into the application.

An ERS configuration parameter identifies the name of the HTTP request object fields that contains these values. The ERS authentication servlet filter retrieves these values from the request object and passes them to the custom UserContextBuilder class when it is invoked.

To implement a custom UserContext builder, the UCOPUserContextBuilder can be used as a model.

Authorization

Authorization in ERS is the process of making decisions about a user performing an action on a specific application resource, and in some cases, obtaining email and full name information about the user.

The ERS authorization scheme consists of several interfaces that capture the types of decisions the system must make.

The interfaces are:

IAuthorizer IMyProjectsAuthorizer IMyReportsAuthorizer IMyRolesChecker IEmployeeInfo IAdminAuthorizer

ERS provides internal implementations of all these interfaces. Campuses can choose to rely entirely upon the ERS internal system, they can completely rely on an external system, or they can choose to use a mix of both internal and external implementations.

There is support for implicit permissions, and exclusion lists from the implicit permissions. The implicit permissions are termed "My Projects" and "My Reports".

The "My Projects" implicit permission means a principal investigator has permission to view, edit, certify and view payroll data for any report that contains at least one of his/her projects. The "My Report" permission means any user with a report in the system can view, edit, certify, and view payroll data for their own reports.

Users who would otherwise have these permissions can be explicitly excluded from them. Furthermore, users can be excluded from certifying their own reports, while still retaining the other permissions. Internally this is done by maintain lists that are managed through the System Administration module.

Interfaces

IAuthorizer

The core interface is IAuthorizer. A campus that implements this interface can support all authorization requirements of the application.

Every ERS application instance must provide an implementation of this interface. The implementing class must be specified in ERSConfig.xml with the following items:

 $\label{eq:linear} Access Control. Authorization. authorization-package \\ Access Control. Authorization. authorization-class \\$

ERS provides a concrete implementation of this interface for internal authorization:

edu.ucop.ers.access.UCOPAuthorizerImpl

IMyProjectsAuthorizer

To enforce the "My Projects" business rule (i.e. any principal investigator can perform any intent on any report that contains at least one of his/her projects unless explicitly excluded otherwise) when performing an authorization check, ERS makes a call on this interface.

Every ERS installation will have an implementing class, either a custom-build class that connects to the campus-specific authorization application that can return a decision based on the provided parameters, or one of the two ERS-provided implementations. The implementing class must be specified in ERSConfig.xml with the following items:

AccessControl.Authorization.my-project-authorizer-package AccessControl.Authorization.my-project-authorizer-class

Since this permission can be explicitly denied to specific users, the interface call relies on another interface, IMyRolesChecker, to enable that business rule.

ERS provides a trivial implementation of this interface,

edu.ucop.ers.access.SimpleMyProjectsAuthorizerAdapter

for external implementations that wish to use IAuthorizer to handle the self-permission role.

ERS also provide the class

edu.ucop.ers.access.UCOPMyProjectAuthorizerImpl

which is a full implementation of the My Projects interface, supported internally by a persisted list of excluded users. This list is populated via the System Administration module.

IMyReportAuthorizer

To enforce the "My Reports" business rule (i.e. any ERS user with a generated report can perform any intent on that report unless explicitly excluded otherwise) when performing an authorization check, ERS makes a call on this interface.

Every ERS installation will have an implementing class, either a custom-built class that connects to the campus-specific authorization application that can return a decision based on the provided parameters, or one of the two ERS-provided implementations. The implementing class must be specified in ERSConfig.xml with the following items:

 $\label{eq:ccessControl.Authorization.my-reports-authorizer-package \\ AccessControl.Authorization.my-reports-authorizer-class \\$

Since this permission can be explicitly denied to specific users, the interface call relies on another interface, IMyRolesChecker, to enable that business rule.

ERS provides a trivial implementation of this interface,

edu.ucop.ers.access.SimpleMyReportsAuthorizerAdapter

for external implementations that wish to bypass the implicit my reports permission and pass through to the IAuthorizer call.

ERS also provides the class

```
edu.ucop.ers.access.UCOPMyReportAuthorizerImpl
```

which is a full implementation of the my report interface, supported internally by a persisted list of excluded users.

IMyRolesChecker

This interface works in conjunction with the IMyProjectsAuthorizer and IMyReportsAuthorizer interfaces to enforce the self-permission business rules described above.

As in the My Reports/My Projects interfaces, ERS provides trivial adapter implementations that allow campus customizations to just use the authorization call in the IAuthorizer.

The implementing class must be specified in ERSConfig.xml with the following items:

```
AccessControl.Authorization.my-roles-checker-package
AccessControl.Authorization.my-roles-checker-class
```

IEmployeeInfo

This is a simple struct-like type that associates an employee's list of email addresses with a formatted version of the employee's name. Since it is only ever used in the context of a return value from one of two method calls defined in IAuthorizer, there is no need for it to be described by the configuration scheme.

IAdminAuthorizer

This interface defines methods used to check authorization to resources, permissions and roles when the decentralized security administration feature is enabled. The interface also defines methods to return filtered lists of permissions and roles based on the organizational association of a security admin.

Levels of Customization

There is a true/false flag configuration item in ERSConfig.xml that indicates whether the application should be run under internal authentication or external authentication:

AccessControl.Authentication.internal-authentication

External

IAuthorizer/IEmployeeInfo

If a campus's authorization system can provide support for the all authorization decisions the system requires, including the "My Projects" and "My Reports" business rules, then its customization will consist solely of implementing the IAuthorizer and IEmployeeInfo interfaces. As part of this customization, the campus will specify in ERSConfig.xml that the system should use the trivial bypass implementations of the IMyReportsAuthorizer, IMyProjectsAuthorizer, and IMyRolesChecker interfaces:

Interface	Trivial Adapter
edu.ucop.ers.access.IMyProjectsAuthorizer	edu.ucop.ers.access.SimpleMyProjectsAuthorizerAdapter
edu.ucop.ers.access.IMyReportsAuthorizer	edu.ucop.ers.access.SimpleMyReportsAuthorizerAdapter
edu.ucop.ers.access.IMyRolesChecker	edu.ucop.ers.access.SimpleMyRolesCheckerAdapter

This approach will require the implementation of the IEmployeeInfo interface, but this is expected to be trivial.

Full External Implementation

A campus can also choose to use their external system to implement the IMyReportsAuthorizer, IMyProjectsAuthorizer, and IMyRolesChecker interfaces if it makes sense when analyzing the resources of the campus's own authentication system.

Mixed Implementation

If a campus's authorization system cannot provide support for the "My Projects" and/or "My Reports" business rules, then it can customize the authorization by implementing IAuthorizer while relying on the internal implementations of the self-role business rule(s) as needed. This approach then requires the campus to use the administration user interface to populate the exclusion tables with the user that should be excluded from the self-roles as needed.

Interface	Trivial Adapter
edu.ucop.ers.access.IMyProjectsAuthorizer	edu.ucop.ers.access.UCOPMyProjectsAuthorizerImpl
edu.ucop.ers.access.IMyReportsAuthorizer	edu.ucop.ers.access.UCOPMyReportsAuthorizerImpl

Internal Implementation

If a campus lacks an authorization system or it cannot support the decisions represented by the IAuthorizer interface, then it can rely on the internal ERS authorization system. This requires using the administration user interface to assign roles, permissions, etc to users, and to populate the exclusion tables.

Decentralized Security Administration

There is a true/false flag configuration item in ERSConfig.xml that indicates whether the ERS will use decentralized security administration features. This feature is dependent on use of the internal authorization mechanism provided by ERS.

AccessControl.Authentication.decentralized-administration

Decentralized security administration allows creation of departmental security administrators who have the ability to create permissions and roles but only for the organizational units which they are authorized to administer.

This feature is documented in further detail in the ERS Installation and Operations Guide.

Account Number (FAU) Display

ERS provides a feature to allow customization of the FAU presentation when this data element is displayed in the web application. Although the FAU has a common definition of 30 characters, across installations the values in this field can vary in their format and interpretation.

ERS provides an interface called IFauFormatter for the purpose of formatting the FAU for display. A trivial implementation of this interface is provided in class FauFormatterAdapter. This implementation may be modified to meet installation-specific requirements.

If a customized version of the FauFormatterAdapter class is used, it must be identified in the ERS configuration file, ERSConfig.XML

Relabeling Fields and Customizing Message Text

ExternalizedStrings.XML

Several field labels in the web application are customizable to allow installations to choose different wording to refer to various elements of the effort report. This set of labels can be customized by editing the configuration file ExternalizedStrings.XML.

Field Name	Default Value	Description
ProjectName	Sponsored Project Name	Primary project name displayed on each sponsored project line of the effort report-CURRENTLY UNUSED
ProjectNameAlt	Grant Title	Alternate project name displayed on the project line "flyover"
ProjectId	Sponsored Project ID	Primary project identifier displayed on each sponsored project line of the effort report-CURRENTLY UNUSED
ProjectIdAlt	Alternate Project ID	Alternate project identifier displayed on the project line "flyover"
SponsoredTitleLabel	Sponsored Projects	Main caption for sponsored projects section of the effort report
SponsoredTotalLabel	Total Sponsored Projects	Footer caption for sponsored projects section of the effort report
SponsoredNoteLabel	requiring certification	Secondary footer caption for sponsored projects section of the effort report
OtherTotalLabel	Total Other Effort	Main caption for total line of the "Other" section of the effort report
OtherNoteLabel	not requiring certification	Secondary caption for total line of "Other" section of the effort report
GrandTotalLabel	Grand Total	Main caption for grand total line of the effort report
NegCSLabel	Cost Sharing Offset Against Other Sponsored Projects	Main caption for the negative cost sharing report option
ERcol1Head1	Original	Effort report column 1 heading line 1
ERcol1Head2	Payroll %	Effort report column 1 heading line 2
ERcol2Head1	Adjusted	Effort report column 2 heading line 1
ERcol2Head2	Payroll %	Effort report column 2 heading line 2
ERcol3Head1	Original	Effort report column 3 heading line 1
ERcol3Head2	Cost Sharing %	Effort report column 3 heading line 2
ERcol4Head1	Adjusted	Effort report column 4 heading line 1
ERcol4Head2	Cost Sharing %	Effort report column 4 heading line 2
ERcol5Head1	Original	Effort report column 5 heading line 1
ERcol5Head2	Total %	Effort report column 5 heading line 2
ERcol6Head1	Adjusted	Effort report column 6 heading line 1
ERcol6Head2	Total %	Effort report column 6 heading line 2
OriginalLabel	Original Payroll %	Effort report drill-down label
PeopleTabLabel	People	Label for the Person search tab
DeptsTabLabel	Departments	Label for the Departments search tab
PrimaryTabLabel	Funds	Label for the primary (first) projects search tab
PrimaryFilter1Label	Project ID	Label for the first filter field on the primary projects tab
PrimaryFilter2Label	Fund Name	Label for the second filter field on the primary projects tab
PrimaryFilter3Label	Sponsor Award #	Label for the third filter field on the primary projects tab

The supported customizable field labels and their default values are:

AlternateTabLabel	Projects	Label for the alternate (second) projects search tab
AlternateFilter1Label	Project #	Label for the first filter field on the alternate projects tab
AlternateFilter2Label	Award Title	Label for the second filter field on the alternate projects tab
AlternateFilter3Label	Sponsor Award #	Label for the third filter field on the alternate projects tab
FundTabLabel	FAUs	Label for the Funding Sources search tab
FundTabFilter1Label	FAU	Label for the first filter field on the Funding Sources search tab
FundTabFilter2Label	Fund Title	Label for the second filter field on the Funding Sources search tab

Changes to this file requires a restart of the application server to reload the new file contents or use of the "Reload Configuration" task on the System Administration menu.

Any of the customizable field labels may be configured to display blank space by using the special keyword **\$EMPTY\$** as the value for the field label.

Appendix A of this document provides a graphical representation of where these customizable labels appear in the ERS web application pages.

ApplicationResources.Properties

All strings in the application, including field labels, message texts, prompts, etc., are defined in the file ApplicationResources.Properties which is located in the source package edu.ucop.ers.struts. Further *modification* of the application can be accomplished by editing this file with a normal text editor.

Note: Changes to ApplicationResources.Properties are considered *modifications* and will not be preserved across releases. Campuses modifying this file will be responsible for merging local changes after installation of a new release.

Report List Permission Icons

The default page design for the report list includes two icons that are meant to indicate whether a user has edit and/or view authorization for each listed report. The icons are dimmed out when the user lacks authorization for the corresponding function for that report. This improves the user experience.

The tradeoff is that for each report on the list, the web app must make multiple calls to the DBMS to determine the user's authorization status for that report. This results in a considerable performance penalty. Starting with Release 8, displaying these icons is optional. Set **Options.show-perm-icons** to **false** to turn them off.

With the permission icons are turned off, when the user tries to navigate to a specific report, the application attempts to take the user to the Edit tab (assuming the report is not certified), and failing that, then attempts to take the user to the View tab. If the user lacks both authorizations for that particular report, the application displays an error message at the top of the report list.

Icons Turned On:

QuickTime[™] and a TIFF (LZW) decompressor are needed to see this picture. Icons Turned Off:

QuickTime[™] and a TIFF (LZW) decompressor are needed to see this picture.

Icons Turned Off: Not Authorized Message

QuickTime[™] and a TIFF (LZW) decompressor are needed to see this picture.

Effort Reporting System-Customization Guide

Date	Build #	Changes
2/15/06	Release 0	Initial draft for technical review
2/17/06	Release 1	Finalization of the customization section
4/10/06	Release 2	Document new page label customization
5/31/06	Release 4	(document not revised for release 3)
		Document new option for decentralized security
		administration
6/16/06	Release 5	New parameter to control "My Projects" behavior
8/14/06	Release 6	Added notation about backup of "campus "folder
11/13/06	Release 7	Enhanced the table describing customizable field labels
		Added appendix A to document placement of labels
		Added appendix B to document FS interface field
		placement
4/13/07	Release 8	Added show-perm-icons entry to configuration options
		table
		Added section on report list permissions icons
7/27/07	Release 8.1	Added signout-redirect-url item to ERSConfig.xml
		contents
10/16/07	Release 8.2	Added Notification.Reminder.ODPI item to
		ERSConfig.xml contents

Document Change Log

Changes to this document from the prior release are indicated by revision bars in the left margin. Minor editorial corrections have not been flagged with revision marks.

Appendix A – Customizable Label Placement in Web Application

ExternalizedStrings: PeopleTabLabel UNIVERSITY of CALIFORNIA	
Effort Reporting ExternalizedStrings: DeptsTabLabe	User: System Administrator Account Settings System Administration Sign-Out
◆ Return to Report List ExternalizedS	trings: PrimaryTabLabel
Edit Search: <new search=""></new>	?
Display Reports for:	
People Departments Projects Awards	FAUs
FILTER BY:	
Project ID contains	ExternalizedStrings: PrimaryFilter1Labe
Project Name contains or equals	ExternalizedStrings: PrimaryFilter2Labe
	Update Filter Reset Filter
FILTERED RESULTS LIST: Sele	ct All SEARCH COLLECTION: Remove All
Click one or more results to add them to the collection:	Click an item to remove it from the collection:
4-441450/JS-79597 ACS(CA DIV)RSG-02083-01 REITER12/02 25	0 items in collection.
4-441336/JS-57630 ABT/HHS 13562 SCHNELLE 06/06 26%	SAVE SAVE AS VIEW
4-621932/-57729 COLORADO/DHHS 108001 REIFEL 6/05 21.50	
4-441329/JF-29738 FDP-NH DETELS A35040 3/05 53 50%	

Primary Project Search Tab

Alternate Project Search Tab

Effort Reporting System User: S	fort Reporting System Administrator <u>Account Settings</u> <u>System Administration</u> <u>Sign-Out</u>						
<u>Return to Report List</u> <u>ExternalizedStr</u>	ExternalizedStrings: AlternateTabLabel						
Edit Search: <new search=""></new>	ExternalizedStrings: FundTabLabel						
Display Reports for:							
People Departments Projects Awards FAUs							
FILTER BY:							
Campus Award # contains	ExternalizedStrings: AlternateFilter1Label						
Award Title contains or equals	ExternalizedStrings: AlternateFilter2Label						
Sponsor Award # contains	ExternalizedStrings: AlternateFilter3Label						
	Update Filter Reset Filter						
FILTERED RESULTS LIST: Select All	SEARCH COLLECTION: Remove All						
Click one or more results to add them to the collection:	Click an item to remove it from the collection:						
No Campus Award # No Award Title Sponsor Award #: RSG-02-083-01-LIB	- 0 items in collection.						
No Campus Award # No Award Title Sponsor Award #: 13562	SAVE SAVE AS VIEW						

Effort Report Page

UNIVERSITY of CALIFORNIA	ŧ					
Effort Reporting System		User: Sy	stem Administrator <u>Ad</u>	<u>ccount Settings System</u>	m Administra	tion Sign-Out
◆ <u>Return to Report List</u>						
			\$	⇔ displaying # 26 o	f 477 report	s total ⊄> ⊄>0
BARK, MECHALA S WINTER 04/05 11/12	CADEMICS		Vie	w Payroll Details Ex	port Send	Print ?
Edit Report View/History Comr	nent Log					
Emp. D: 2225525951 Home Dent: PSYC VerSion, 2:0 (05/24/2000 04:09) Tstatus, Service Period: Longary 1, 2005 to March ExternalizedStrings; Sp Pay Periods: January 1, 2005 to Watch 3	HATEV(BIOE tleLabel certified 21, 2005 consoredTo 1, 2005	EHAVIORAL S alLabel	BCI	Report Version: 2.0 (05/24/2006)	Certified	> +
Sponsored Projects	Original Payroll %	Adjusted Payroll %	Original Cost Sharing %	Adjusted Cost Sharing %	Original Total %	Adjusted Total %
4-441587/AE-30666 DHHS CCR92/1708:03 ASARNOW 09/06 26%	<u>87%</u> Q	87%		0%	87%	87%
PI: 4-441587/AF-29020 NIH MH06/864 ASARI 52.5% Sponsor Award #:	R49/CCR9217	08	 ExternalizedStrin ExternalizedStrin 	ngs: ProjectNameA ngs: ProjectIDAlt	<mark>lt</mark> 10%	10%
Total Sponsored Projects requiring certification	97%	97%		0%	97%	97%
Other Sponsored Projects	ternalizedSt	rings: Sponso	oredNoteLabel	+ 0%	0%	0%
Non-Sponsored Activities	ernalizedSt	rings: OtherT	otalLabel	-0%	0%	3%
not requiring certification		rings: OtherN		0%	0%	3%
Grand Total	97%	ings: Grand [®] 100%	l otalLabel	0% ExternalizedStri	97% ngs: NegC	100% SLabel
Report options:)le certifications. t Sharing Offset Agai	inst Other Sponsore	0 0	
					EOPEN EFFC	ORT REPORT
Copyright 2005-2006, The Regents of the Uni	versity of Calif	ornia. All rights	reserved.			R7.001

Effort Report Page (con't.)

UNIVERSITY of CALIFORNIA							
Effort Reporting System		User: Sy	stem Administrator <u>A</u>	count Settings S	/stem Administrat	ion <u>Sian-Out</u>	
미수 수 displaying # 26 of 477 reports total 수 수미							
BARK, MECHALA S WINTER 04/05 11/12 ACADEMICS View Payroll Details Export Send Print ?							
Edit Report View/History Com	nent Log						
Emp. ID: 3335525951 Home Dent: PSYCHIATRY/BIOBEHAVIORAL SCI Version: ExternalizedStrings: ERcol1Head1 SelExternalizedStrings: ERcol1Head2h 31, 2005							
Pay Periods: January 1, 2005 to March 3	1 2005	ERcol2Head1 ERcol2Head2	ERcol3Head1 ERcol3Head2	ERcol4Head1 ERcol4Head2	ERcol5Head1 ERcol5Head2	ERcol6Head1 ERcol6Head2	
Sponsored Projects	Original Payroll %	Adjusted Payroll %	Original Cost Sharing %	Adjusted Cost Sharing S	Original % Total %	Adjusted Total %	
4-441587/AE-30666 DHHS CCR921708:03 ASARNOW 09/06 26%	<u>87%</u> @	87%		0%	87%	87%	
PI: 4-441587/AE-29020 NIH MH061864 ASAR 52.5% Sponsor Award #:		10%		0%	10%	10%	
Total Sponsored Projects requiring certification	97%	97%		0%	97%	97%	
Other Sponsored Projects	<u>0%</u> 🕲	0%		+ 0%	0%	0%	
Non-Sponsored Activities	<u>0%</u> Q	3%		-0%	0%	3%	
Total Other Effort not requiring certification	0%	3%		0%	0%	3%	
Grand Total	97%	100%		0%	97%	100%	
Report options: Report requires multiple certifications. Report allows for Cost Sharing Offset Against Other Sponsored Projects.							
VIEW PAYROLL DETAILS				1. J.	REOPEN EFFO	RT REPORT	
Copyright 2005-2006, The Regents of the Uni	versity of Calif	fornia. All rights	reserved.			R7.001	

Appendix B – FS Interface Field Placement in Web Application

Primary Project Search Tab

Effort Reporting System User:	System Administrator Account Settings System Administration Sign-Out
<u>Return to Report List</u>	
Edit Search: <new search=""></new>	?
Display Reports for:	
People Departments Projects Awards FAUs	
FILTER BY:	
Project ID contains	ProjectID
Project Name contains or equals	ProjectName
	Update Filter Reset Filter
FILTERED RESULTS LIST: Select AII	SEARCH COLLECTION: Remove All
Click one or more results to add them to the collection:	Click an item to remove it from the collection:
4-441450/JS-79597 ACS(CA DIV)RSG-02083-01 REITER12/02 25	- O items in collection.
4-441336/JS-57630 ABT/HHS 13562 SCHNELLE 06/06 26%	SAVE SAVE AS VIEW
4-621932/-57729 COLORADO/DHHS 108001 REIFEL 6/05 21.50	
4-441329/JF-29738 FDP-NIH DETELS AI35040 3/05 53.50%	

Alternate Project Search Tab

2
ProjectIDAlt
ProjectNameAlt
Contract_Nbr
Update Filter Reset Filter
LLECTION: Remove All
to remove it from the collection:
- 0 items in collection.
SAVE SAVE AS VIEW
PE BY A

Effort Report Page

Effort Reporting System		User: Sy	stem Administrator <u>Ac</u>	<u>:count Settings Syste</u>	m Administra	tion <u>Sign-Ou</u>
<u>Return to Report List</u>						
GU, GUIBAO SUMMER 05/06 11/12 ACA	DEMICS			E>	port Send	Print
Edit Report View/History Con	nment Log					
Emp. ID: 000322939 Home Dept: ANE Version: 2.0 (08/02/2006 01:43) Statu Service Period: June 21, 2005 to Septe Pay Periods: July 1, 2005 to September	is: Certified ember 18, 200	 ProjectID 	le	Report Version: 2.0 (08/02/2006)	Certified	•
Sponsored Projects	Original Payroll %	Adjusted Payroll %	Original Cost Sharing %	Adjusted Cost Sharing %	Original Total %	Adjusted Total %
ANS0296 PHS/ RDA002110G YAKSH 1/10	<u>45%</u> 💽	45%	0% PI_Emp_	ID 0%	45%	45%
ANS3909 PHS YAKSH 33909/ PI: YAKSH, TC	DNY L.	20%	ProjectNa ProjectID	0%	20%	20%
ANS3753 PHS YAKSH 33753 Sponsor Award #:	ANS0296	20%	Contract_ 0%	<u>Nbr</u> 0%	20%	20%
ANS3083 PHS YAKSH 30083A	<u>15%</u> (2)	15%	0%	0%	15%	15%
Total Sponsored Projects requiring certification	100%	100%		0%	100%	100%
Other Sponsored Projects	<u>0%</u> (2)	0%		+ 0%	0%	0%
Non-Sponsored Activities	<u>0%</u>	0%		-0%	0%	0%
Total Other Effort not requiring certification	0%	0%		0%	0%	0%
Grand Total	100%	100%		0%	100%	100%
Report options			ole certifications. t Sharing Offset Agai	nst Other Sponsore	d Projects.	
VIEW PAYROLL DETAILS				N VAL	EOPEN EFFC	